## PATRICK DEMIAN

### Senior Software Developer

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### **EXPERIENCE**

### 03/2022 - 10/2024

### Senior Software Engineer

Toronto, Canada

### Flexport (Formerly Shopify Logistics, Formerly Deliverr, Inc)

- · Worked on developing a reliable and fast shipping API from a warehouse to your front door built with Typescript
- · Architected and implemented service isolation strategies, including dependency decoupling and rate limiting, to prevent cascading failures
- · Reduced our time to detect incidents/fires from several hours to under 15 minutes
- · Coached and mentored other team members, driving project success and fostering skill development
- · Built code to interface directly with carrier APIs to avoid third party latency
- · Profiled and optimized our services reducing response time by approximately 10% on all rating and label purchasing endpoints
- · Enhanced the shipping process by adding support to include gift messages and packing slips
- · Transitioned our serverless microservices to Docker images for smoother and faster deployments
- · Increased on-call operational excellence with better metrics, better monitoring, and better documentation
- · Improved our stress testing code using K6 to be able to handle Black Friday/Cyber Monday volumes

### 02/2021 - 03/2022

### Software Development Engineer I

Toronto, Canada

- · Focused development on a Java based backend API service for Amazon Kids+
- · Worked at scale using AWS handling upwards of millions of customers across many geographic regions
- · Lead several stories on expanding our APIs, analyzing, designing, and drafting documents outlining the new architecture
- Upheld Amazon's insistence on the highest standards with a near 100% test code coverage and team code reviews
   Performed on-call duties, resolving production issues, pipeline issues, and customer support issues
- · Conducted A/B and load testing using internal Amazon services to ensure our services can handle Amazon's scale

### 07/2018 - 02/2021

### Developer

**Amazon** 

Toronto, Canada

### **Tata Consultancy Services Canada**

- · Worked on a Java spring-boot application that calculated risk for millions of trades at a major financial institution
- · Resolved several issues plaguing production by performing refactoring on decades-old code
- Extended the application to accept a new data source with Kafka by prototyping, integrating, and testing the components required to realize the data stream
- · Updated supporting architecture that facilitated database access, networking, and application monitoring

### 05/2016 - 08/2017

# Co-op Software Developer Climate Change Canada

Toronto, Canada

- · Maintained the most trafficked Government of Canada website using PHP, Perl, JavaScript, and XSLT
- $\cdot$  Delivered several high-visibility features used by millions of Canadians
- · Fixed dozens of non-trivial long-lived bugs, organized a large established codebase, and implemented modern security features

### 05/2015 - 08/2015

### Co-op Junior Software Developer

Mississauga, Canada

### **Rogue Specialty Transport**

- · Oversaw the design and development of internal tools using C#, WPF, and Microsoft Transact-SQL
- · Drafted a plan on developing future big data expansion with Hadoop under a Linux environment
- $\cdot \quad \text{Worked alongside the data analytics department to collect, aggregate, and display up to date logistical information}$

### 05/2014 - 08/2014

## Software Developer

Toronto, Canada

### **Ryerson University**

- · Headed the design and development of a cross-platform mobile application for students utilizing C#, PHP, and SQL
- · Delivered a self-updating app by producing a RESTful API and a web portal to professors
- · Self-taught mobile app development on the job with no interference to the tight project schedule and code quality
- Optimized code and threading of the UI for a better user experience upon completion of the project

### **EDUCATION**

### 09/2013 - 06/2018

Bachelor of Science

Toronto, Canada

### **Ryerson University**

· Computer Science major with Honors

## **SKILLS**

.NET	Agile	APIs	AWS	Bash	Big Da	ita C	C#	C++	Datadog	Git	Java	JSON	Javascript
Linux	Load Testing		Mentoring		PHP Python		SQL	Systems Design		Typescript		Reliability Engineering	